

## Complaint Investigation Status Summary

**February 2022**

This report is an overview of the complaints and investigation of complaints from citizens about the air quality in Jefferson County.  
Citizens can submit complaints by calling the APCD complaints line (502-574-6000) or by calling Metro 311. Closed investigations are retained by the APCD and are referenced during future investigations

SR #	Type	Request Date	Location	Summary of Complaint	Summary of Inspection Notes & Current Status
OBRN-22-013003	Burn	2/1/22	1343 Gilmore Ln	The complainant reported that this resident had been burning trash.  This complaint was anonymous.	The CO visited this address and was unable to access the backyard. The CO left a door hanger with a request for the resident to contact the APCD. The resident contacted the APCD and the CO explained the complaint that was received and reviewed the open burning regulations with them.  This investigation has been closed.
SMKE-22-014511	Smoke	2/5/22	7701 Manslick Rd	The complainant reported black smoke coming from a chimney at this address.  This complaint was anonymous.	The CO visited this residential address and observed what appeared be a woodstove exhaust that was not in use at the time. The District does not regulate the use of residential woodstoves or fire places.  This investigation has been closed.
NOEM-22-014591	Odor	2/6/22	205 Sycamore Dr	The complainant reported raw sewage being pumped into the street at this location.  The complainant has been contacted with an update on the investigation.	The CO performed an investigation in the area reported by the complainant and was unable to detect any objectionable odors.  This investigation has been closed.
NOEM-22-014623	Odor	2/6/22	6602 Burlwood Dr	The complainant reported marijuana is being smoked outside this address regularly.  This complaint was anonymous.	This complaint is outside the scope of the APCD's jurisdiction. This complaint has been forwarded to LMPD 7th Division.  This Service Request has been closed.
NOEM-22-015165	Odor	2/7/22	S 39th St	The complainant reported a moderate unpleasant odor that they noticed 12 hours earlier (routed from Smell MyCity).  The complainant has been contacted with an update on the investigation.	The CO performed an investigation in the area reported by the complainant and was unable to detect any objectionable odors.  This investigation has been closed.
NOEM-22-015495	Odor	2/8/22	W Jefferson St	The complainant reported a moderate sewer odor at this location (routed from Smell MyCity).  This complaint was anonymous.	This complaint has been forwarded to MSD. The APCD CO performed an investigation in the area reported by the complainant but was unable to detect any objectionable odors.  This investigation has been closed.

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NOEM-22-017053	Odor	2/10/22	1516 Schuff Ln	The complainant reported a chemical odor outside this address related to wood work they are doing.  This complaint was anonymous.	The CO performed an investigation around the location reported by the complainant but was unable to detect any objectionable odors around the property.  This investigation has been closed.
NOEM-22-016942	Odor	2/10/22	2814 S 4th St	The complainant reported a sewage odor at this address.  The complainant has been contacted with an update on the investigation.	This complaint has been forwarded to MSD. The APCD CO performed an investigation in the area reported by the complainant but was unable to detect any objectionable odors.  This investigation has been closed.
OBRN-22-017666	Burn	2/11/22	215 Shawnee Dr	The complainant reported that a resident at one of these addresses had been using a burn barrel.  This complaint was anonymous.	The CO visited this address and spoke with contractors working to remodel the house. They admitted that the Fire Department had been there in response to their burning. The CO explained the open burning regulations and provided them with an open burning brochure and copy of the regulations.  This investigation has been closed.
NOEM-22-017597	Odor	2/11/22	Meridale Ave	The complainant reported a moderate industrial, chemical, glue, shoe polish odor at this location (routed from Smell MyCity).  This complaint was anonymous.	The CO performed an investigation in the area reported by the complainant and was unable to detect any objectionable odors.  This investigation has been closed.
NOEM-22-018333	Odor	2/14/22	W Jefferson St	The complainant reported a moderate sewer odor at this location (routed from Smell MyCity).  This complaint was anonymous.	This complaint has been forwarded to MSD. The APCD CO performed an investigation in the area reported by the complainant but was unable to detect any objectionable odors. A follow up investigation was performed and again the CO was unable to detect any objectionable odors.  This investigation has been closed.
NOEM-22-018968	Odor	2/15/22	W Broadway	The complainant reported a very strong sewer odor at this location (routed from Smell MyCity).  This complaint was anonymous.	This complaint has been forwarded to MSD. The APCD CO performed an investigation in the area reported by the complainant but was unable to detect any objectionable odors. A follow up investigation was performed and again the CO was unable to detect any objectionable odors.  This investigation has been closed.

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OBRN-22-020065	Burn	2/16/22	9506 Wood Hollow Rd	The complainant reported that this resident had been burning trash.  This complaint was anonymous.	The CO visited this address and was unable to access the backyard. A door hanger with a request for the resident to contact the APCD was left. A follow up was made and a second door hanger was left with a request for the resident to contact the APCD.  A warning letter will be sent.
OBRN-22-019646	Burn	2/16/22	4014 Mapleton Ave	The complainant reported that this resident had been burning trash.  This complaint was anonymous.	The CO visited this address and spoke with the resident. The resident showed the CO a legal, manufactured fire pit which contained a smoldering piece of stained wood. The CO explained that it is against the regulations to burn treated wood and provided the resident with a copy of the regulations and an open burn brochure.  This investigation has been closed.
OBRN-22-021509	Burn	2/18/22	10510 Hillpark Dr	The complainant reported that this resident had been burning trash.  This complaint was anonymous.	The CO visited this address and was unable to access the backyard. A door hanger with a request for the resident to contact the APCD was left. A follow up was made and a second door hanger was left with a request for the resident to contact the APCD.  A warning letter will be sent.
OBRN-22-21611	Burn	2/19/22	6101 Whispering Hills Blvd	The complainant reported that this resident had been burning trash.  This complaint was anonymous.	The CO visited this address and was unable to access the backyard. A door hanger with a request for the resident to contact the APCD was left. A follow up was made and a second door hanger was left with a request for the resident to contact the APCD.  A warning letter will be sent.
OBRN-22-022004	Burn	2/21/22	14030 Hickory Hill Trail	The complainant reported that this resident had using a burn barrel.  This complaint was anonymous.	The CO visited this address and was able to observe a legal fire pit in the front yard that did not contain any evidence of prohibited materials being burned and did not observe that a burn barrel had been used. The CO spoke with the resident and explained the regulations.  This investigation has been closed.
NOEM-22-024294	Odor	2/24/22	3620 Johnston Way	The complainant reported that they had observed a strong gas odor coming from this address during their walk.  This complaint was anonymous.	The APCD was unable to follow up with this complainant regarding what type of gas odor they observed because the complaint was anonymous. A CO visited this address but was unable to detect any objectionable odors.  This investigation has been closed.

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SMKE-22-025637	Smoke	2/28/22	1381 Beech St	<p>The complainant reported heavy smoke coming from this facility.</p> <p>The complainant has been contacted with an update on this investigation.</p>	<p>The CO visited this address and observed the smoke stack at Anderson Woods for 30 minutes. In that time they observed occasional smoke at less than 5% opacity, which is in compliance with their permitted limits.</p> <p>This investigation will remain open as surveillance continues.</p>